



## BE CAR CARE AWARE

TRUE OR FALSE: UNTIL YOUR VEHICLE IS OUT OF WARRANTY, IT MUST BE SERVICED BY THE NEW CAR DEALER OR THE FACTORY WARRANTY WILL BE VOID? ALTHOUGH YOU MAY HAVE ANSWERED "TRUE," THE CORRECT ANSWER IS "FALSE." IT'S THE LAW THAT INDEPENDENT REPAIR SHOPS CAN PROVIDE SERVICES TO MAINTAIN YOUR NEW CAR WARRANTY. YOU'RE PROTECTED BY THE **MAGNUSON-MOSS WARRANTY ACT** ENFORCED BY THE **FEDERAL TRADE COMMISSION**. ACCORDING TO THE **F-T-C**, IT'S ILLEGAL FOR A DEALER TO DENY YOUR WARRANTY COVERAGE SIMPLY BECAUSE YOU HAD ROUTINE MAINTENANCE OR REPAIRS PERFORMED BY SOMEONE ELSE. ROUTINE MAINTENANCE OFTEN INCLUDES OIL CHANGES, TIRE ROTATIONS, BELT REPLACEMENT, FLUID CHECKS AND REPLACEMENT, NEW BRAKE PADS AND INSPECTIONS. IT IS ALSO IMPORTANT TO NOTE THAT THE **MAGNUSON-MOSS WARRANTY ACT** MAKES IT ILLEGAL FOR COMPANIES TO VOID YOUR WARRANTY OR DENY COVERAGE UNDER THE WARRANTY SIMPLY BECAUSE YOU USED AN AFTERMARKET OR RECYCLED PART. THE **CAR CARE COUNCIL AND AUTO NET T-V** STRONGLY RECOMMEND KEEPING RECORDS AND RECEIPTS FOR ALL MAINTENANCE THAT'S DONE TO YOUR VEHICLE AND ADHERING TO SCHEDULED MAINTENANCE REQUIREMENTS. IF A WARRANTY CLAIM ARISES, THESE RECORDS WILL PROVIDE PROOF THAT MAINTENANCE HAS BEEN PERFORMED IN ACCORDANCE WITH THE MANUFACTURER'S RECOMMENDATIONS AND REQUIREMENTS. FOR A FREE COPY OF THE **CAR CARE COUNCIL'S "CAR CARE GUIDE,"** VISIT [CAR-CARE--DOT--ORG](http://CAR-CARE--DOT--ORG).