

A Commitment To Being Good Neighbors

A Commitment From Management Makes Your Apartment A Community

(NAPSA)—Searching for an apartment can be confusing with so many choices and even more factors that might make one home more appealing than another. Location, cost, proximity to schools, shopping, parking, as well as property amenities are all high on the list of “must haves” when reviewing options.

But one of the most important considerations is sometimes hard to determine before you move in: Will you have good neighbors in a desirable community environment?

When you sign a lease, put down a deposit and take occupancy, you expect to move into a quality home where you can enjoy both your own apartment and shared community spaces. But the person next door can have a huge impact on your living experience. Yet short of speaking one-on-one with current community residents, there's no surefire way to know that your expectations will be met.

One national owner and operator of apartments—Apartment Investment and Management Company (Aimco)—offers you some certainty in the form of a “Good Neighbor Commitment.” This unique document identifies the responsibilities of both management and residents in order to form a positive, productive relationship with mutual expectations. Through the commitment, signed by each resident and Aimco, the company pledges to encourage a congenial community environment built on principles of mutual respect and courtesy for others.

Among other company commitments are:

- Quality customer service to each resident;
- A positive and timely move-in and move-out experience;



Today's apartment communities offer more than “bricks and sticks.”

• A clean community and maintenance of the exterior of the building, all common areas and on-site amenities;

• Prompt 24-hour response after notice to any maintenance, repair or service request; and

• A zero tolerance policy for drugs and criminal activity.

Residents are asked to make a commitment to:

• Pay rent on time;

• Report problems when they occur;

• Treat their fellow residents with respect;

• Use common areas and on-site amenities responsibly, and

• Keep noise to a minimum.

Aimco residents have found that this policy fosters a positive spirit and high quality communities of good neighbors. “Our residents are an important part of the product and overall community experience,” says Victoria Blanton, Aimco Vice President of Sales and Marketing. “Communities are more than buildings and furniture. We work hard to make sure our residents are happy and work with them to provide an environment they love to come home to.”

To learn more about Aimco or to locate an Aimco property in 47 states, visit: www.aimco.com.