

What You Should Know About Home Comfort System Warranties

(NAPSA)—Selecting a new heating and cooling system is most often about equipment features and price. But warranties should also be considered as you compare systems. A good warranty will minimize your out-of-pocket expenses if something goes wrong with the equipment. That's why it's important to know what you can expect from the warranty that comes with your purchase.

The terms of a warranty vary by manufacturer. Although every reputable manufacturer offers a warranty with its equipment, the terms or duration of the warranty vary, usually covering equipment anywhere from one to 10 years after installation.

Manufacturers' warranties typically cover parts, not labor, and the parts are usually limited to large system components—things like compressors and heat exchangers, not filters and fan belts. Labor is rarely covered because the manufacturer has no control over how its equipment is installed and maintained.

Good contractors provide a written, money-back guarantee of their installation work. This ensures you do not have to pay for a technician's mistake.

Extended warranties provide long-term protection. Sometimes offered by manufacturers and almost always offered by heating, ventilation and air-conditioning (HVAC) contractors, extended warranties usually provide an additional five to 10 years of parts and/or labor coverage.

Planned maintenance agreements provide additional peace of mind. Planned maintenance agreements call for regularly scheduled maintenance, which can help detect problems early, prevent unexpected breakdowns, keep system efficiency high and minimize energy bills. In addition, manufacturers' warranties often require equipment to be serviced by qualified con-



To be sure you get the most comfort from your heating and cooling system, read the warranty carefully.

tractors, making a maintenance plan even more important.

It's easy to accidentally void a warranty, which is why it's important to read it carefully and adhere to its conditions. You can void your warranty if you do any of the following: fail to register your equipment or warranty within the required time frame; use another manufacturer's replacement parts; improperly install parts or service the equipment (be sure to use a certified, licensed contractor); neglect annual professional maintenance; or fail to keep good records, including proof of maintenance and repair services.

A warranty should provide peace of mind. To ensure that that happens, take time to read it carefully, review the details and ask questions: Is there a processing fee? When is warranty service available? How long can you expect to wait for a technician to arrive?

Coleman HVAC warranties provide more than minimal coverage. In fact, they lead the industry in many instances by covering parts and key mechanical components for longer terms than other manufacturers'. To learn more, visit www.colemanac.com, follow it on www.youtube.com/ColemanHomeComfort and [@ColemanHVAC](https://twitter.com/ColemanHVAC) on Twitter or call (877) 874-7378.