

# CAR CARE

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## Where To Repair

(NAPSA)—A neglected vehicle should be serviced before it breaks down in bad weather, advises the nonprofit National Institute for Automotive Service Excellence (ASE). These tips can help you find an automotive repair facility. Look for:



**One sign of a good repair place.**

- A neat, well-organized facility with modern equipment.
- A courteous staff, with a service consultant or technicians willing to answer your questions.
- Policies for estimated repair costs, diagnostic fees, guarantees, acceptable methods of payment.
- Signs of professionalism in the waiting area such as civic or customer service awards.
- Evidence of qualified technicians. Trade school diplomas, certificates of advanced course work, and certifications by ASE indicate professional technicians.
- The ASE sign, which indicates certified technicians.

For more facts and tips, visit [www.ase.com](http://www.ase.com).